

1. Freedom bundles are only available to mobile prepaid customers.
2. The 4G Freedom Bonus data can only be used on 4G network zones.
3. Free benefits are only available when you have a valid Freedom bundle and more than 1MB in Freedom data balance.
4. Freedom Telkom calls have a Fair Usage Policy (FUP) of 100 minutes.
5. Freedom Any Network SMS has a Fair Usage Policy of 50SMS.
6. Free WhatsApp has a fair usage policy of 50MB.
7. When a customer reaches the FUP they will be charged the PAYG (Pay as You Go) rates of Ksh 2 for on net calls, Ksh 1 for Any Network SMS and Ksh 4 per MB.
8. Freedom bundles earn Ziada points at the cost of the bundle and you can redeem Freedom bundles using Ziada points..

