

1. The Product

- The SMS bundles are designed to allow Telkom customer to save subscribers money as they chat more.

2. Eligibility

- o All SMS bundles offers will be available to Telkom Prepaid customers on Tujuane Brand

3. How to access Data bundles

1. SMS USSD

Dial *188#

2. Telkom USSD menu

Dial *123*3*2#

3. T-Kash Menu

Dial *160*5*3# Buy SMS Bundles

4. My Telkom App

Under SMS bundles tab

4. SMS Bundles

- o The SMS Bundles described herein below are available for subscription.

| Offer | Offer price KES | On- Net SMS | Any Network SMS | Daily offer Auto renewal | Validity |
|-------------|-----------------|-------------|-----------------|--------------------------|----------|
| Daily 50 | 5 | 50 | Yes | 24 Hours | |
| Daily 250 | 10 | 200 | 50 | Yes | 24 Hours |
| Monthly 600 | 49 | | 600 | No | 30 days |

- ✓ Customer must have sufficient airtime to opt in to the Monthly 600 SMS bundle
- ✓ Customers will enjoy the benefits of the SMS bundle after successful debit from their main account.
- ✓ Monthly bundle is valid for 30 days from time of subscription.
- ✓ Once the offer expires it doesn't rollover.
- ✓ Subsequent dialling of the USSD will not accumulate the resources, but will reset

4. General Terms

- o SMS Bundles purchased or renewed automatically cannot be reversed.
- o Telkom SMS bundles are not for resale. Telkom Kenya takes no liability for such resale or purchase through resale and further reserves the right to withdraw this service from you if you breach these terms.
- o Telkom reserves the right at any time to terminate this offer without prior notification.

